



Certified accommodations Policy

Our company gives clear preference to accommodations that are certified by internationally recognized sustainability certification schemes such as the Global Sustainable Tourism Council (GSTC) and Travelest. The goal of this policy is to promote responsible tourism and encourage our accommodation partners to follow globally accepted sustainability practices related to environmental management, community welfare, and cultural preservation.

Integration into Company Processes

This policy has been integrated into our operational processes in the following ways:

1. **Supplier Selection:** During the contracting stage, preference is given to certified properties. Our contracting team verifies the certification status and gives priority to suppliers with valid sustainability certifications.
2. **Database Tagging:** Certified properties are marked in our supplier database, allowing our sales and operations teams to easily identify and promote them to clients.
3. **Monitoring and Evaluation:** The percentage of overnight stays in certified properties is reviewed annually, and our team aims to increase this share each year.
4. **Supplier Engagement:** We encourage non-certified accommodations to work towards certification by sharing information about recognized schemes and providing guidance on sustainable practices.

Results of the Policy

Currently, 15% of our accommodation partners hold recognized sustainability certifications (GSTC-aligned or equivalent). In terms of overnight stays, approximately 18% of our total bookings in 2024-25 were made in certified accommodations, representing a 5% increase compared to 2023-24.

This steady growth demonstrates our commitment to sustainability and the positive response from our accommodation partners.

If Few or No Certified Accommodations Are Present

In certain destinations, especially in rural and less developed tourism areas, there are currently no certified accommodations available. In such cases, we continue to work with locally owned properties that demonstrate environmentally and socially responsible practices, even if they are not formally certified. We also actively encourage these partners to move towards recognized certification in the future.

Here is a short list of some accommodations that we work with and are recognised for strong sustainability/green credentials/certifications, which we consider when selecting certified hotels for our operations.

| Hotel / Hotel Group | Location | Key Sustainability Certification / Recognised credential |
|---|-------------------------------|--|
| Six Senses (specifically Six Senses Vana) | Dehradun, Uttarakhand | Recently certified by a GSTC-Accredited Certification Body (Control Union) in India. |
| ITC Hotels (e.g., ITC Grand Chola) | Chennai (and other locations) | Achieved LEED Zero Carbon & LEED Zero Water certifications; strong "Responsible Luxury" sustainability commitment. |
| Raintree Hotels (specifically The Raintree Hotel St Mary's Road) | Chennai | Had obtained "Ecotel" certification (though Ecotel is a local/green-hotel accreditation rather than strictly GSTC) |
| Sofitel Mumbai BKC | Mumbai, Maharashtra | First hotel in India to receive Green Key certification via CEE-India (Green Key India launched 2023) |
| ITC Gardenia | Bengaluru, Karnataka | Achieved LEED India Platinum; subsequently accredited with LEED Zero Carbon certification by USGBC. |
| Welcomhotel Amritsar | Amritsar, Punjab | Received LEED Platinum (LEED 2011 India NC) certification. |

| Hotel / Hotel Group | Location | Key Sustainability Certification / Recognised credential |
|--------------------------------|----------------------|---|
| Westin Hyderabad HITEC City | Hyderabad, Telangana | Awarded LEED Gold rating. |
| Leela Palace New Delhi | New Delhi, Delhi | Received LEED Platinum green-building rating. |